PA Underground Storage Tank Indemnification Fund (USTIF) Claims Process

**STEP ONE: Detection**

Release Suspected

**STEP TWO: Confirmation**

Is Release Confirmed?
- No: Owner/Operator of Tank must investigate release within 7 days.
- Yes: Contact USTIF Claims Unit @ (800) 595-9887 within 60 days.

**STEP THREE: Notification**

Has release been confirmed by investigation results?
- No: No further action required.
- Yes: USTIF assigns Claim number and appoints an adjuster who sends a letter requesting detailed information from Owner/Operator.

**STEP FOUR: Adjuster Assigned**

USTIF assigns Claim number and appoints an adjuster who sends a letter requesting detailed information from Owner/Operator.

- Is Claimant truly the Owner/Operator of tank?
- Are all USTIF fees paid?
- Is tank registered (unless certain heating tanks)?

**STEP FIVE: Eligibility Determination**

- No: Claim not eligible.
- Yes: Claim denial letter sent by USTIF to Owner/Operator with rights to appeal.

**STEP SIX: Eligibility Notice**

Eligibility letter sent by USTIF to Owner/Operator with notice of $5,000 deductible per tank and proration (if any). Reasonable and necessary corrective action costs can be recovered.